

APPENDIX I

The Garricks head Urmston

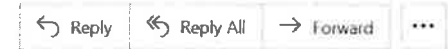


Sophie Modlinsky

To: Licensing

Management

i Follow up. Completed on 03 November 2023.
You replied to this message on 02/11/2023 14:33.



Thu 02/11/2023 14:26

Good evening,

I would just like to email a review of the Garricks head Urmston.

The Garricks head is a really good family pub we hold all of our events there and go in regularly with our two children. The Garrick is a safe and friendly pub and our children are made to feel very welcomed by all the staff especially by Dawn.

The Garrick hosts a lot of family days and charity events we attend them all, it's nice because they bring the community together.

We have recently tried the new menu and the food is lovely and affordable.

Overall the Garricks head is a great pub and we are very lucky to have it close to our home.

My address [redacted] leyburn avenue [redacted] Urmston, Manchester


Kind regards

Sophie

Letter of Support 2 – email

RE: The Garricks Head, Moorside Road, Urmston

 Jane Molden 
To  Licensing

 Follow up. Completed on 03 November 2023.
You replied to this message on 02/11/2023 14:32

 Garrick letter.docx
14 KB

Dear Sirs





Further to your email, please find attached letter as requested with my personal address on it, being my home address.

I trust this is satisfactory.

Kind regards

Jane Molden
Private Client Team

T 
E 
W | www.mylawmatters.co.uk

 Reply  Reply All  Forward 

Thu 02/11/2023 14:30

Letter of Support 2 – letter

Jane Molden
Walmsley Grove
Urmston
Manchester

Senior Licensing Officer

Place Directorate - Regulatory Services
Trafford Town Hall
Talbot Road
Stretford
M32 0TH

By email only: licensing@trafford.gov.uk

To whom it may concern

Re: The Garricks Head, Moorside Road, Urmston, Manchester

I am writing this letter in relation to the licensing notice for The Garricks Head, Urmston.

I just want to say that the Garricks Head is a great pub which is ran by Dawn Slater, who I have to say has done a really good job in making it the nice family friendly pub that it is. I always feel safe in the Garrick and I am always happy to take my grandchildren as I know there will never be any trouble, and this shows in the fact that at no point do they need to have a door team.

I have also been to a lot of celebration events at the Garrick and Dawn does a lot of fundraisers, raising money for charity and these have always been great and very well organised. I also attended the pub during the months of the pandemic when pubs were allowed

to open again and I have to say every rule was followed and it was ran perfectly, even when there were football matches on and everyone had to remain seated, which Dawn made sure everyone did.

I am also a licensee and I have worked for and with Dawn in the past and I can confirm that Dawn has always followed the licensing law and her staff are all fully trained.

I feel that if the Garrick was to shut or if Dawn was not the licensee it would be a very sad loss to the community and after the pandemic, when so many pubs shut down, it would be a very sad to lose such a great family pub in our area.

Kind regards

Jane Molden


Letter of Support 3

Re: The Garrick



Zainab Abdulkareem

To Licensing

 Follow up. Completed on 03 November 2023.
We removed extra line breaks from this message.



Thu 02/11/2023 14:41

> To whom it may concern,
>
> I have recently discovered that The Garrick is under investigation and may be shut.
>
> Please note that this pub is superb in every way possible, I visit regularly with the family all the way from wilmslow.
>
> It is run by a fantastic woman named Dawn, she is always so welcoming and kind! She ensures our safety and enjoyment every time.
>
> I look to forward to going there for many years to come - it has become somewhat of a family tradition at this point.
>
> Regards
> Zainab Abdulkareem
Parkway
Wilmslow
[Redacted]

Letter of Support 4

Re: Licence Review

 Sharon Taylor <[redacted]>
To: Licensing

Management

 We removed extra line breaks from this message.

As requested

[redacted], Eddisbury Avenue
Flixton
Manchester
[redacted]

Regards
Sharon Taylor Mrs

Sent from my iPhone





> On 2 Nov 2023, at 14:24, Licensing <licensing@trafford.gov.uk> wrote:

>

> Hello,

>

> Apologies for the delay in contacting you. I have received your letter of support. Unfortunately, I will require this to be re-submitted before midnight tonight with your address being included.

 Reply  Reply All  Forward 

Thu 02/11/2023 15:07

6

> If I do not receive this I will not be able to accept this.
>
> Regards,
> Jade Pickup
> Jade Pickup
> Senior Licensing Officer
> Place Directorate - Regulatory Services Trafford Town Hall Talbot Road
> Stretford
> M32 0TH.
> Telephone: 0161 912 4242

>

> -----Original Message-----

> From: Sharon Taylor <[REDACTED]>

> Sent: 11 October 2023 17:17

> To: Licensing <licensing@trafford.gov.uk>

> Subject: Licence Review

>

> To whom it may concern

> Re: Licence review of Dawn Slater (The Garrick Head)

>

> I am writing to you in light of recently learning that Dawn Slaters licence is appearing before a panel for review and there is a possibility she could lose it .

>

> Whilst I understand that the serving of underage customers is not an issue to be taken lightly, I was incredibly surprised to learn Dawns license could be sent for review. As a frequent customer of the Garrick head I have never known Dawn to be anything but an excellent landlord.

> Under Dawns ownership and management, the pub carries a friendly and safe atmosphere and is a true staple of the urmston community,providing a great environment for families and friends alike.

>

> That licensing Act 2003 provides four main objectives for licensing a premises used to sell or supply alcohol. These being to :

>

> . Prevent crime and disorder

> . Maintain public safety

> .prevent public nuisance

> .protect children from harm

>

> Dawn works tirelessly to ensure that these objectives are achieved on her premises at all times.

>

> Dawn is an exceptional landlord who maintains a safe and welcoming establishment. If she were to lose her license it would be a real shame .

>
> Yours faithfully
>
> Sharon Taylor
>
> Sent from my iPhone
>

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Letter of Support 5

Re: Garricks head appeal



Luke Dootson
To Licensing



Reply Reply All Forward

Thu 02/11/2023 15:10

Dear Sir/Madam

I was walking down moorside road when I seen a poster appealing for statements against the Garrick and I'm very confused as to why possibly this request would be made?

The Garricks head located near the heart of urmston is a fantastic family run pub with a warm homely vibe that runs live events that many of the community enjoy there evenings in, they have recently got a new chef who is producing some incredible food on there new menu including Sunday roasts that has been increasingly popular. The Garricks head is a pub thriving in difficult Financial Times as people enjoy being in their safe and inviting environment.

Dawn and her staff work tirelessly to ensure customers enjoy socialising in such a enjoyable environment, any action taken towards them, would be taking away the many things people enjoy as aforementioned live events, great food etc, would be devastating to the family run business and the local community. I urge for no action taken against them, presuming this is why you are asking for statements when in my mind this would be extremely difficult to do to say the least.

Your sincerely

Luke dootson

Rydal Avenue
Urmston
Manchester



Letter of Support 6

Garrick's Head



Matthew Partridge
To Licensing



Reply Reply All Forward ...

Wed 10/10/2023 17:38

You replied to this message on 02/11/2023 14:21

Dear Sir/Madam

I am a neighbour of the Garrick's head pub I am shocked to see the pub may be going for licensing review. I have lived a few doors down from the pub for 5 years and there is never any trouble. The landlady has turned the pub around. It's a family run pub. They have now introduced food which is amazing. I go in with my children and feel they are always safe. She does lots of family fun days and charity events. She is a real asset to the pub. Through lockdown they really supported the community. I hope this does not go to review as this is the hub of the community.

Kind Regards

Matthew Partridge
moorside road
Urmston
Manchester

Sent from my iPhone



RE Garricks Head Pub



Hotmail

To Licensing

Reply Reply All Forward ...
Thu 02/11/2023 16:35



View restaurant info and links from this message.

To whom it may concern

I am writing this email in regards to the licensing concerns of the Garrick's Head Pub Flixton Not only are me and my family regulars in there and have been for many years but I also work there aswel. I am very surprised over these concerns as the pub is a lovely family friendly pub and Dawn goes above and beyond to make this happen. She also goes out of her way to make sure all the staff are well looked after and put on appropriate training courses making it a safe and great working environment. I myself certainly wouldn't even consider working in an environment if these so called concerns were true let alone take my children in there.

Please feel free to contact me regarding any additional information Thankyou Claire Wilton

Moorside Road

Urmston

Sent from my iPhone

Letter of Support 7

RE: Garrick's Head Review

 Daniel Robe
To: [Redacted]
Licensing
Management

Reply Reply All Forward ...
Thu 02/11/2023 15:19

Dear Sir,

I have seen a notice outside the Garrick's Head with regards to a licensing review.

I am very surprised to see this.

I have been going in this pub for the last 10 years. I have to say since Dawn Slater the landlady took over it is a different pub. It really is the hub of the community. She puts on some great fundraisers and has helped local businesses do stalls at the fayres. She is always looking to do stuff to support others.

If it's a really busy event she will have a door team to make sure customers and staff are safe and looked after. It is a real family friendly pub. She is working with the children always has colouring books for them to play with and has introduced food now which is a great addition to the pub. She is constantly on the ball at weekends when she has entertainment on she is always in and out making sure it's not loud as she is always aware of keeping the neighbours happy.

The pub has a great atmosphere and is welcoming and safe. This pub would not be the same without Dawn as everyone who comes in has the up most respect for her.

It doesn't make sense that it might go to review with what's going on in other pubs locally and nothing has happened to them.

I hope this email supports her case as we wouldn't want a new landlord coming in and raising all the hard work she has put in over the last few years.

I have enclosed my address however I feel this is very personal and I don't see the reason why you would need it.

Yours sincerely


Daniel Robe
Frick Lane East
Parrington
Manchester

Sent from Yahoo Mail on Android

Letter of Support 8

Re:



Stafford Shillito
To Licensing

Management

To whom it may concern. Please find my address below

■ Etherley Close

Irlam

Manchester
■

Many Thanks

On Thu, 2 Nov 2023, 14:23 Licensing, <licensing@trafford.gov.uk> wrote:

Hello,

Apologies for the delay in contacting you. I have received your letter of support. Unfortunately, I will require this to be re-submitted before midnight tonight with your address being included.

If I do not receive this I will not be able to accept this.

← Reply ← Reply All → Forward ...

Thu 02/11/2023 15:24

Regards,

Jade Pickup

Jade Pickup

Senior Licensing Officer

Place Directorate - Regulatory Services

Trafford Town Hall
Talbot Road
Stretford
M32 0TH.

Telephone: 0161 912 4242

From: Stafford Shillito <[REDACTED]>
Sent: 12 October 2023 14:13
To: Licensing <licensing@trafford.gov.uk>
Subject:

Dear sir,

I have seen the notice outside of the garricks head saying the license might be going to a review on the grounds of protection from children from harm

I'm flabbergasted at this notice

Dawn slater the landlady runs a very tight ship

I have personally seen Staff and Dawn herself refuse people being served if they dont have ther identification or they are underage

There is never trouble in the pub as all the clientel have the upmost respect for her

She has totally turned the pub around it is the heart of the community, she does a lot of family fun days and charity events and supports all the local businesses

Its family run pub with lots going on

Just a shame the bands cant play the sound that they should as Dawn is always consious of the neighbours being disturbed

On very busy days she has extra staff and sometimes a door team to make sure her staff and customers are safe

I hope my comments are taken into consideration when this goes tona review

Yours Sincerley

Stafford Shillito

Letter of Support 10

Garrick's head



Dominic Porter
To : Licensing

Management



Thu 02/11/2023 16:51

I'm very disappointed to see the Garricks head might be going to a licensing review.
I have drank in this pub for many years and I have to say it's the best it's ever been. The landlady has been brilliant turning it around.
It's the hub of the community where everyone meets up.
Dawn does lots of fundraising events and family fun days. I take my kids to all these as it's a safe and friendly atmosphere. Nothing is to much trouble.
The staff are very polite an well trained. Everyone is on the ball.
There is never any trouble at these premises.
I have also seen her walking round the premises outside making sure it is quiet and people are behaving there selves.
She supports local businesses like doing stalls and never charges them she just wants them to do well.
As a landlady we couldn't ask for anyone better to run the pub.
I hope this email makes you rethink sending the licence to review. There will be a lot of in happy people.

Kind regards

Dominic Porter
■ Castlewood road
Salford
■

Letter of Support 11

Re: Licensing



The Smith Family <[redacted]>

To: Licensing

Management

[redacted] Cross Lane East n [redacted]

Dear sir

I am writing with regards to The Garricks Head licensing review.

This is a very well run pub

The landlady follows all the licensing objectives .

There are plenty of signs around the pub advertising the challenge 25 I have personally seen the landlady and staff challenge staff and ask for identification.

Children are always welcome in the pub.

There is never any trouble in the pub. On busy occasions the land lady puts door supervisors on to control the crowd.

There are also signs asking for customers to be quiet when leaving or being outside

I can honestly not fault this pub the way it is run.

There are many pubs within the area that don't follow any guidelines this review feels very unfair.

I hope this email is put forward before going to review

Regards Sophia





Reply Reply All Forward ...

Thu 02/11/2023 17:12

Letter of Support 12

Re: Garrick pub

 laura craine <[redacted]>
To: Licensing
Management

 Reply  Reply All  Forward 

Thu 02/11/2023 17:28

Hi there.

I am writing this email to share my concern over the negative feedback I have heard over the Garricks head pub in Flixton.

I have been to this pub many times with my family and friends and has always been the best friendly, fun and safe environment with zero amount of trouble.

The landlady and staff always go above and beyond to make sure the experience had in the pub is always 10/10 wether that's drinks out with friends or a meal with family & children. I have always been made to feel safe and thoroughly enjoy being in a lovely family friendly environment.

I really hope that you read and take my email seriously and into consideration as it would be a great shame to lose a great asset to the Urmston community.

Thanks

Laura.

 Chapel Grove, Urmston, Manchester 

Letter of Support 13

Re: The Garricks head



John Moore

To: Licensing

Management

sir,

I am writing with reference to the [review.at](#) the Garricks Head pub

I dont understand how this license may go to a reivew

I have drank in this pub for the past 10 years The present landlady runs the establishment very well.

There is zero trouble They follow the challenge 25 and are extemely strict on the matter.

Its a family run pub with a friendly atmosphere .

I hope you take this email into consideration when it goes before the panel.

It would be a great loss if anything was to change

Regards

J Moore

valley road South urmston

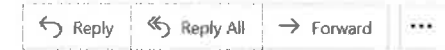
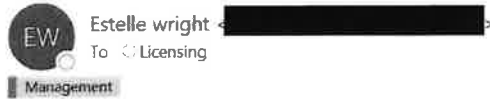
Reply Reply All Forward

Thu 02/11/2023 17:32

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Letter of Support 14

Fwd: The Garricks Head, Urmston



Thu 02/11/2023 18:22

Dear Madam/Sir,

I am writing to let you know how shocked I am to see the posters outside The Garrick's Head regarding complaints. I go in regularly with my elderly father who really enjoys the food and a bit of banter with the regular customers. The staff and the clientele are always happy to serve with a smile. All I can say is what a great family friendly pub this pub is. My family and I have been in several times the last few months and can honestly say how well run it has been and how friendly the staff and landlady are. The bar staff are very conscientious when serving alcohol and monitor ages of people who look young. I have seen the bar staff refuse alcohol to a couple of people over recent months. The pub is a great social place for adults and also to take children to when the landlady puts on special events for them. It will be a real loss for the community if there were any changes made.

Kind regards

Miss Estelle Wright
[redacted] Dunster Dr
Flixton
Manchester
[redacted]

Letter of Support 15

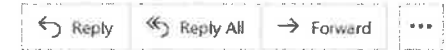
The Garrick head review



Sean Savage
To: Licensing

Management

We removed extra line breaks from this message.



Thu 02/11/2023 18:25

Sean savage

■ Milford ave

Urmston

■

Dear sir,

I am writing with reference to the garricks head licensing review.

I am very surprised at this as that pub is fantastic.

The landlady is very on the ball.

She makes sure it is a safe environment and on busy occasions she puts on extra staff and doorteam.

The staff are very well trained in all aspects.

They follow the challenge 25 which I have seen all staff following this The pub is the hub of the community where all family and friends meet up I would hope That email will be taken into account at the review Yours sincerely Sean savage Sent from my iPhone

Letter of Support 16

The garricks head review

 helen <[redacted]>
To: Licensing

Management

 We removed extra line breaks from this message.

Dear sir

I am writing with reference to the garricks head review.

I am shocked that this may happen.

I work at The Garricks Head pub.

I am fully trained in all areas. We have to sit all cpl exams and tests prior to being employed by Dawn Slater the landlady.

We have on going training. We follow the challenge 25 Dawn is constantly supporting us to do this.

We have constant reminders on the works WhatsApp group regarding identification and staff meetings.

I know the legal requirements.

I feel this is really unfair as my employer she supports all of us constantly.

Dawn is very well respected in the area.

There is never any trouble in the pub. Customers feel safe as well as the staff.

This pub is the hub of the community we now serve food so we are getting more families in.





It's a family run pub with a great atmosphere.

Please will you put this email into consideration when it goes to the panel Kind regards Helen Jones

 Norfolk gardens

Flixton



 Reply  Reply All  Forward 

Thu 02/11/2023 20:01

Letter of Support 17

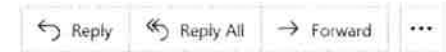
Re: Garrick



Emma Gearey

To Licensing

We removed extra line breaks from this message.



Thu 02/11/2023 2:3:16

Dear receiver,

I just wanted to send an email regarding the Garrick pub. I am aware it is being investigated at the moment. I want to voice how amazing, inclusive and family oriented this pub is. It regularly hosts family Saturdays, it has recently started up a suburb menu and is a great place to go with friends for a drink. The owner Dawn is so welcoming and friendly. She also holds the safety of customers and staff as her highest priority. I began coming in here opposed to Urmston centre around a year ago and now I don't go anywhere else. As a teacher I find it a respectable, safe and welcoming place to go.

Kind regards,

Emma Gearey

cornhill road, Urmston,